

Appendix D - Copy of the applicant's conciliation statement

From: LB Waterloo [mailto:waterloo@livebaitrestaurants.co.uk]

Sent: 26 July 2011 17:38

To: McArthur, Wesley

Subject: Re extension of hours at Livebait

Re extension of hours at Livebait, Waterloo

Dear Mr McArthur,

Further to the representations that you forwarded to us we have listed a number of points which we hope will assist in reconciling our application with our neighbours. We take our responsibilities as restaurant operators very seriously and try to ensure that any disruption to our neighbours within our operations is minimised or removed.

The following points address the key concerns that have been raised so far

1) The two back doors to the premises are closed at all times. There is an ante lobby to the right hand side of the building with separate doors leading into a sectioned yard. It may be these doors which are being referred to as 'open' in the representations. We currently need access to these areas for bin storage however we will endeavour to keep these doors closed also and minimise the use of these.

2) We have already stopped any staff from using the rear area for breaks / phone calls etc as we understand that the noise would be greatly magnified here due to the nature of the building.

3) We do not believe the extension of hours will greatly vary any potential noise nuisance. There are already a number of establishments such as The Windmill already trading to midnight. As a restaurant operation we are unlikely see a significant increase in customers leaving much later than they do at present. We would like to be able to offer a post theatre meal for people visiting the area and the extra hour will allow them to finish their meal in comfort without having to rush. We would still endeavour to clear down and leave the premises as quickly as possible and it is likely on some nights that we will be closed before midnight depending on level of custom.

4) As restaurant operators we do not envisage requiring live music or dancing. Our music is background only and supportive of a dining experience. The application for recorded music was placed in error on our application, any music played will be at background level only which does not constitute a licensable activity

5) We have already invested in additional sound proofing works in the past for the benefit of our neighbours.

6) We will ensure that the extraction is turned off by midnight every evening.

As you know we are already trading later in the short term through utilisation of Temporary Events Notices and we do not believe any additional noise nuisance has been caused during this time.

We would be very happy to meet with any interested parties in Livebait to discuss these points or any other areas of concern they may have if you would like to arrange a meeting at a suitable and convenient time.

We look forward to hearing from you soon.

Kind Regards

Derek Casey

General Manager

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